

Jago Lourenco-Goddard

Software Engineer

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PROFESSIONAL SUMMARY

With over 5 years of experience in software engineering and architecture, I have consistently delivered impactful, robust solutions that have increased retail foot traffic by 20% and reduced labor costs by 80-95%. At Pullscription, I deployed multiple apps serving thousands of active users across the web and iOS within 18 months

EDUCATION

UCLA — Henry Samueli School of Engineering and Applied Science

B.S. in Computer Science & Engineering · Los Angeles, CA

Sep 2019 - Sep 2023

WORK EXPERIENCE

Lead Architect, Designer, and iOS Developer

Pullscription LLC

May 2021 - Oct 2024

- Implemented centralized data source, cutting retail supplier logistics time in half and boosting overall supply chain accuracy by 80%
- Designed and developed iOS app to funnel customers to their local store with minimal friction, increasing foot traffic by 20% within 3 months
- Enhanced user engagement by designing and configuring a web app and backend API, resulting in a 30% increase in user retention and loyalty
- Delivered customized software for comic book specialty retail, deploying over 15,000 lines of production code serving thousands of active users via iOS and web apps in 18 months

Lead Software Engineer

Debt Assistance Network (DAN) Program

Jun 2020 - Feb 2022

- Reduced labor costs by 80-95% by building 4 custom apps to scan, read and sort incoming documents, label and organize phone recordings and more
- Designed a custom solution for document scanning and sorting, resulting in a 60% increase in productivity and improved accuracy within 1 week of deployment
- Implemented a multi-threaded solution to OCR documents up to 6x faster (depending on available cores)

Technology Solution Consultant

The Roxy Theater (Goldenvoice)

Jun 2017 - Mar 2020

- Reduced data breaches by 100% through strict enforcement of corporate security and device management policies at multiple venues
- Assembled custom workstations to serve the specialized needs of audio production and live music performance within 2 weeks
- Upon request, helped familiarize staff with new booking and event management software (ELVIS)

PROJECTS

Cover Genius: AI for Pullscription

Feb 2023 - Dec 2023

- Trained a relevance model to automatically match product covers to their titles, reducing manual review time by 70%
- Implemented with Python 3 and TensorFlow, using Google Colab. Eventually, large size of model required bringing the training to a local machine with sufficient computing resources

SKILLS

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|----------|-----------|---------|----------|
| • HTML | • SQL | • Nginx | • macOS |
| • C++ | • YAML | • Xcode | • iOS |
| • Swift | • SwiftUI | • Bash | • Linux |
| • Python | • NodeJS | • Git | • DevOps |